

Terms and Conditions

Clause Number: Q320

Effective: 02/13/2023

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SELLER'S NOTIFICATION OF ESCAPEMENT (NOE)

When Seller determines a nonconformance exists or is suspected to exist on Goods and/or Services already provided to Buyer under Contract, Seller shall within three (3) business days of such determination provide notice within Buyer's Supplier Quality supplier data system ("NoE Submittal").

If multiple programs are impacted, one NoE Submittal per program is required to be submitted. For NoE Submittals that are returned / rejected back to the Seller, the Seller shall resubmit updated information within three (3) business days.

If the nonconformance affects safety of flight or is mission critical; Seller shall immediately provide the NoE Submittal and all required information within Buyer's Supplier Quality supplier data system.

For more information on NoE Submittals, Seller can access the NoE Module User Guide by following these directions:

- Access the Boeing Supplier Portal
- Under the "Categories" header at the bottom of the page, click "Quality"
- On the right-hand side of the screen, near the computer icon, click on the "SQIS Supplier Website" link
- From the SQIS Supplier Website, click on the "Notice of Escapement (NoE)" tab
- From the NoE tab, click "User Guide"

Note: Buyer will notify Seller if there are program restrictions that would prevent the use of the above instructions. In this case, if there is a need to issue a NoE, the Seller shall promptly notify the Buyer's Authorized Procurement Representative for program direction.