IDS Terms and Conditions Guide Section Q

Clause Number: Q032 Effective: 11/23/2005

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KEY CHARACTERISTICS

When KEY Characteristics are specified on the drawing or contract, Seller shall utilize Statistical Process Control (SPC) methods to collect and analyze KEY Characteristic data and take appropriate action to reduce variation. Documented methods and procedures for variability reduction shall be established and maintained. When KEY Characteristics are not specified, Seller is encouraged to utilize variability reduction methods to improve product quality and reduce quality costs.