Clause Number: Q837 Effective: 11/28/2012 Page: 1 of 1

CONTROL OF NONCONFORMING PRODUCT

Seller shall document and process nonconforming goods as described below and in accordance with Seller's quality system procedures. In the event of a conflict or inconsistency between this requirement and other control of nonconforming product requirements, the requirement in this clause shall take precedence.

 If goods are nonconforming to Buyer's design requirement (e.g., Drawing, Performance Specification or Source / Specification Control Drawing characteristics) and disposition would be "Use-As-Is" or "Repair", then Seller shall document conditions on Seller's nonconformance record as specified below and submit to Buyer's Authorized Procurement Representative to obtain Buyer's disposition.

Note: If goods are nonconforming to only Seller's design characteristics, then Seller shall document and process in accordance with Seller's quality system procedures.

2. Seller shall promptly notify Buyer's Authorized Procurement Representative if Seller knows or suspects that nonconforming goods may have been delivered.

Seller's submittal to obtain Buyer's disposition shall include at minimum, the following information:

- A. Part number, nomenclature, serial/lot number(s) and quantity of nonconforming item(s).
- B. Applicable Buyer's contract number, line item number
- C. Reference to drawing and / or specification, including revision
- D. Complete description and location of nonconformance, including;
 - Actual condition
 - Design (drawing/spec) requirement and tolerance
 - Location of nonconformance (drawing sheet, zone, view, distance from datum, etc.)
- E. Statement of whether or not condition exists on previously shipped goods.
- F. Recommended disposition (if Use-As-Is; include technical rationale to support the recommendation)