IDS Terms and Conditions Guide Section Q

Clause Number: Q300 Effective: 10/30/2009

Page: 1 of 1

CORRECTIVE ACTION

Seller shall, on request, on forms designated by Buyer, provide statements of corrective action on nonconformities or failures of Seller's goods or services. Corrective action statements, at Buyer's option, may require approval signature by Buyer and customer quality representatives. All rejected articles resubmitted by Seller to Buyer shall bear adequate identification, including reference to Buyer's rejection document.